Reserves Skills Checklist

Minimum Requirements

- Know the General Skills (https://wyldlibraries.freshdesk.com/support/solutions/articles/61000284898-wyld-email-lists).
- 2. Understand the basic functions of reserve room wizards.
- 3. Be able to charge, renew, and discharge reserve material.
- 4. Be able to change due dates.
- 5. Be able to process fines.
- 6. Understand how reserve materials are displayed in WYLDcat.
- 7. Be able to search for reserve room materials in WYLDCat.
- 8. Know how to access context sensitive online helps.
- 9. Know when to contact the WYLD Office for assistance.

Intermediate Requirements

- 1. Know how to verify library specific reserve desk session settings.
- 2. Know how to set the checkout wizard properties to allow reserve material(s) charges.
- Understand reserve room status relationships, individual instructor/course records and reserve copy statuses.
- 4. Know how to create, edit and remove course information, instructor and reserve control record records.
- 5. Know how to create, maintain and remove temporary MARC bibliographic records for reserve desk and electronic reserve desk materials.
- 6. Know how to create, edit and link reserve item records.
- 7. Understand how circulation rules govern loan periods and fines for reserve materials.
- 8. Know the difference between removing an entire reserve record and removing an item from the reserve desk. See the article **Removing Reserves**(https://wyldlibraries.freshdesk.com/en/support/solutions/articles/61000296119-removing-reserves) for more information.

Expert Requirements

- 1. Know how to change existing MARC bibliographic records to reserve status and return to regular circulation status when Reserve is no longer required.
- 2. Recognize institution specific circulation rules and correctly apply them to Reserve item(s).
- 3. Know how to use reports to update reserve information and statuses.
- 4. Know how to run usage and information reports and notices.

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